

RIDEHIRE.

Your Ultimate Mobility Partner

Self-Drive. Chauffeur-Drive. Airport Transfers.
Luxury Redefined in Hyderabad.

+91 6262 311 311

www.ridehire.in

A MESSAGE FROM OUR CHAIRMAN**Welcome to Ridehire™**

Dear valued Client,

We at Carrohire Mobility Pvt Ltd (Ridehire™) aim to fill the gap in the car rental industry by making luxury cars available for hire to exceptional clients and providing an equally exceptional personalized and high-quality service.

Our company, formerly known as Ridehire Fleet Services, was started in the year 2019 on core values of service, quality, respect, responsibility, and availability of the best vehicles to offer. These values reflect our desire to serve our clients, our staff, and our community at the highest level and to adhere to exceptional standards of excellence and professionalism.

Today Ridehire™ is Telangana's leading independent vehicle fleet owner & operator engaged in the business of providing chauffeuring services, self-drive car rentals, car leasing, contract carriage, luxury car subscription, luxury taxi, luxury radio-cab service, event transportation & employee transportation services to all major Indian corporates & MNCs.

The range offered by us on fleet options and price points is probably unmatched by any other car rental company in India.

We aim to make it easy for you to avail all our services and the information you need from Ridehire™. We have a dedicated team to support you and your staff.

If you cannot find any information in this Directory of Services, please contact Ridehire™ by calling +91 6262 311 311.

On behalf of our entire dedicated team of Ridehire™, I look forward to helping you provide the best possible luxury ride experience and guarantee exceptional vehicles and innovative concepts to meet the evolving transportation needs of our customers.

Sincerely,

Mamoon Rasheed

Mamoon Rasheed

Chairman & Managing Director

Carrohire Mobility Pvt Ltd. (Ridehire™)

Fleet & Tariff.

38 vehicles · All rates in INR (₹) · Updated 26 June 2026



Audi A6 Matrix

5 Seats Automatic Diesel

SELF-DRIVE

Local · 120km/day **₹14,000** Outstation · 350km **₹16,500**
Deposit ₹50,000 · Extra km ₹35 · Fuel extra

LONG-TERM HIRE

3-Day · 300km **₹36,000** Weekly · 700km **₹65,000**
15-Day · 1,500km **₹1,15,000** Monthly · 3,000km **₹2,20,000**
Deposit ₹50,000 · Extra km ₹35

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹7,000** ~~₹9,000~~ Outstation · 24h/300km **₹15,000** ~~₹21,000~~
Airport · 40km **₹5,000** ~~₹9,000~~ Wedding · 12h/80km **₹8,000** ~~₹12,000~~
Extra km ₹50 · Extra hr ₹750 · Driver ₹1,000



Audi Q7

7 Seats Automatic Diesel

SELF-DRIVE

Local · 120km/day **₹22,500** Outstation · 350km **₹26,500**
Deposit ₹50,000 · Extra km ₹60 · Fuel extra

LONG-TERM HIRE

3-Day · 300km **₹45,000** Weekly · 700km **₹90,000**
15-Day · 1,500km **₹1,80,000** Monthly · 3,000km **₹3,40,000**
Deposit ₹50,000 · Extra km ₹60

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹15,000** Outstation · 24h/300km **₹25,500** ~~₹35,000~~
Airport · 40km **₹12,000** Wedding · 12h/80km **₹16,000**
Extra km ₹85 · Extra hr ₹2,000 · Driver ₹1,000



Bmw 5 Series G30

5 Seats Automatic Diesel

SELF-DRIVE

Local · 120km/day **₹16,000** Outstation · 350km **₹18,500**
Deposit ₹50,000 · Extra km ₹35 · Fuel extra

LONG-TERM HIRE

3-Day · 300km **₹38,000** Weekly · 700km **₹70,000**
15-Day · 1,500km **₹1,35,000** Monthly · 3,000km **₹2,40,000**
Deposit ₹50,000 · Extra km ₹35

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹8,000** ~~₹11,000~~ Outstation · 24h/300km **₹18,000** ~~₹24,000~~
Airport · 40km **₹6,000** ~~₹9,500~~ Wedding · 12h/80km **₹10,000** ~~₹12,500~~
Extra km ₹60 · Extra hr ₹600 · Driver ₹1,000



Bmw 5 Series LWB (G68) Sky L

5 Seats Automatic Petrol

SELF-DRIVE

Local · 120km/day **₹22,500** Outstation · 350km **₹26,500**
Deposit ₹1,00,000 · Extra km ₹60 · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —
15-Day · 1,500km — Monthly · 3,000km —
Deposit — · Extra km —



Bmw 7 Series i7 (G70)

5 Seats Automatic Electric

SELF-DRIVE

Local · 120km/day — Outstation · 350km —
Deposit — · Extra km — · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —
15-Day · 1,500km — Monthly · 3,000km —
Deposit — · Extra km —

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹39,500** Outstation · 24h/300km **₹1,17,000**
Airport · 40km **₹37,500** Wedding · 12h/80km **₹50,000**
Extra km ₹390 · Extra hr ₹3,900 · Driver ₹1,000



Bmw 740Li M-Sport (G12)

5 Seats Automatic Petrol

SELF-DRIVE

Local · 120km/day **₹30,000** Outstation · 350km **₹35,000**
Deposit ₹1,00,000 · Extra km ₹65 · Fuel extra

LONG-TERM HIRE

3-Day · 300km **₹70,000** Weekly · 700km **₹1,40,000**
15-Day · 1,500km **₹2,40,000** Monthly · 3,000km **₹3,80,000**
Deposit ₹1,00,000 · Extra km ₹65

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹12,500** ~~₹10,500~~ Outstation · **₹24,000** ~~₹25,000~~
Airport · 40km **₹9,000** ~~₹15,000~~ Wedding · **₹15,000** ~~₹22,000~~
Extra km ₹80 · Extra hr ₹2,000 · Driver ₹1,000



Bmw M2 Comp (F87)

2 Seats Automatic Petrol

SELF-DRIVE

Local · 120km/day **₹45,000** Outstation · 350km **₹60,000**
Deposit ₹2,00,000 · Extra km ₹150 · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —
15-Day · 1,500km — Monthly · 3,000km —
Deposit — · Extra km —



Force Urbania 17STR

15 Seats Automatic Diesel

SELF-DRIVE

Local · 120km/day — Outstation · 350km —
Deposit — · Extra km — · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —
15-Day · 1,500km — Monthly · 3,000km —
Deposit — · Extra km —

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹14,000** Outstation · 24h/300km **₹18,000**
Airport · 40km **₹12,000** ~~₹14,000~~ Wedding · 12h/80km **₹18,000**
Extra km ₹60 · Extra hr ₹1,000 · Driver ₹1,000



Ford Endeavour (AT)

7 Seats

Automatic

Diesel

SELF-DRIVE

Local · 120km/day **₹8,000** Outstation · 350km **₹10,000**
Deposit ₹25,000 · Extra km ₹25 · Fuel extra

LONG-TERM HIRE

3-Day · 300km **₹21,000** Weekly · 700km **₹45,500**
15-Day · 1,500km **₹90,000** Monthly · 3,000km **₹1,70,000**
Deposit ₹25,000 · Extra km ₹25

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹6,000** ~~₹7,500~~ Outstation · 24h/300km **₹12,000** ~~₹16,500~~
Airport · 40km **₹4,000** ~~₹5,500~~ Wedding · 12h/80km **₹7,000** ~~₹9,500~~
Extra km ₹40 · Extra hr ₹500 · Driver ₹500



Ford Mustang 5.0 V8

4 Seats

Automatic

Petrol

SELF-DRIVE

Local · 120km/day **₹75,000** Outstation · 350km **₹85,000**
Deposit ₹2,00,000 · Extra km ₹300 · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —
15-Day · 1,500km — Monthly · 3,000km —
Deposit — · Extra km —



Foton 10STR

10 Seats

Automatic

Diesel

SELF-DRIVE

Local · 120km/day — Outstation · 350km —
Deposit — · Extra km — · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —
15-Day · 1,500km — Monthly · 3,000km —
Deposit — · Extra km —

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹10,000** ~~₹12,000~~ Outstation · 24h/300km **₹16,500** ~~₹21,000~~
Airport · 40km **₹9,500** ~~₹10,000~~ Wedding · 12h/80km **₹14,000**
Extra km ₹55 · Extra hr ₹900 · Driver ₹1,000



Jaguar XF

5 Seats

Automatic

Diesel

SELF-DRIVE

Local · 120km/day **₹16,000** Outstation · 350km **₹18,500**
Deposit ₹50,000 · Extra km ₹35 · Fuel extra

LONG-TERM HIRE

3-Day · 300km **₹38,000** Weekly · 700km **₹70,000**
15-Day · 1,500km **₹1,35,000** Monthly · 3,000km **₹2,40,000**
Deposit ₹49,999 · Extra km ₹35

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹8,000** ~~₹11,000~~ Outstation · 24h/300km **₹18,000** ~~₹24,000~~
Airport · 40km **₹6,000** ~~₹8,500~~ Wedding · 12h/80km **₹10,000** ~~₹13,500~~
Extra km ₹60 · Extra hr ₹600 · Driver ₹1,000



Kia Carnival (AT)

8 Seats

Automatic

Diesel

SELF-DRIVE

Local · 120km/day **₹12,000** Outstation · 350km **₹14,000**
Deposit ₹50,000 · Extra km ₹40 · Fuel extra

LONG-TERM HIRE

3-Day · 300km **₹24,000** Weekly · 700km **₹49,000**
15-Day · 1,500km **₹97,500** Monthly · 3,000km **₹1,80,000**
Deposit ₹50,000 · Extra km ₹30

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹8,200** Outstation · 24h/300km **₹18,000**
Airport · 40km **₹6,500** Wedding · 12h/80km **₹10,500**
Extra km ₹60 · Extra hr ₹700 · Driver ₹500



Kia Carnival Plus (AT)

8 Seats

Automatic

Diesel

SELF-DRIVE

Local · 120km/day **₹18,500** Outstation · 350km **₹22,500**
Deposit ₹1,00,000 · Extra km ₹50 · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —
15-Day · 1,500km — Monthly · 3,000km —
Deposit — · Extra km —

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹15,000** Outstation · 24h/300km **₹30,000**
Airport · 40km **₹12,000** Wedding · 12h/80km —
Extra km ₹100 · Extra hr ₹1,500 · Driver ₹1,000



Land Cruiser Prado (J150)

7 Seats

Automatic

Diesel

SELF-DRIVE

Local · 120km/day **₹16,000** Outstation · 350km **₹18,500**
Deposit ₹50,000 · Extra km ₹35 · Fuel extra

LONG-TERM HIRE

3-Day · 300km **₹36,000** Weekly · 700km **₹70,000**
15-Day · 1,500km **₹1,35,000** Monthly · 3,000km **₹2,40,000**
Deposit ₹50,000 · Extra km ₹35

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹10,000** ~~₹12,000~~ Outstation · 24h/300km **₹18,000** ~~₹20,000~~
Airport · 40km **₹7,000** ~~₹9,000~~ Wedding · 12h/80km **₹12,000** ~~₹16,000~~
Extra km ₹60 · Extra hr ₹700 · Driver ₹1,000



Land Rover Defender 110

7 Seats

Automatic

Diesel

SELF-DRIVE

Local · 120km/day **₹45,000** Outstation · 350km **₹60,000**
Deposit ₹1,00,000 · Extra km ₹125 · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —
15-Day · 1,500km — Monthly · 3,000km —
Deposit — · Extra km —

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹24,000** Outstation · 24h/300km **₹48,000**
Airport · 40km **₹20,000** ~~₹24,000~~ Wedding · 12h/80km **₹35,000**
Extra km ₹160 · Extra hr ₹2,000 · Driver ₹1,000



Mercedes-Benz C300 Cabriolet

5 Seats

Automatic

Petrol

SELF-DRIVE

Local · 120km/day **₹45,000** Outstation · 350km **₹60,000**
Deposit ₹1,00,000 · Extra km ₹160 · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —
15-Day · 1,500km — Monthly · 3,000km —
Deposit — · Extra km —

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹25,000** Outstation · 24h/300km **₹48,000**
Airport · 40km — Wedding · 12h/80km **₹35,000**
Extra km ₹160 · Extra hr ₹2,500 · Driver ₹1,000



Mercedes-Benz E-class W213 LWB

5 Seats

Automatic

Diesel

SELF-DRIVE

Local · 120km/day **₹16,000** Outstation · 350km **₹18,500**
Deposit ₹50,000 · Extra km ₹35 · Fuel extra

LONG-TERM HIRE

3-Day · 300km **₹38,000** Weekly · 700km **₹70,000**
15-Day · 1,500km **₹1,35,000** Monthly · 3,000km **₹2,40,000**
Deposit ₹50,000 · Extra km ₹35

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹8,000** ~~₹11,000~~ Outstation · **₹18,000** ~~₹24,000~~
24h/300km
Airport · 40km **₹6,000** ~~₹9,500~~ Wedding · **₹10,000** ~~₹12,500~~
12h/80km
Extra km ₹60 · Extra hr ₹600 · Driver ₹1,000



Mercedes-Benz E220 LWB (W214)

5 Seats

Automatic

Diesel

SELF-DRIVE

Local · 120km/day — Outstation · 350km —
Deposit — · Extra km — · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —
15-Day · 1,500km — Monthly · 3,000km —
Deposit — · Extra km —

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹16,500** Outstation · 24h/300km **₹36,000**
Airport · 40km **₹15,000** Wedding · 12h/80km **₹20,000**
Extra km ₹120 · Extra hr ₹1,000 · Driver ₹1,000



Mercedes-Benz G-Class (G400d) W464

5 Seats

Automatic

Diesel

SELF-DRIVE

Local · 120km/day **₹99,999** Outstation · 350km **₹1,20,000**
Deposit ₹5,00,000 · Extra km ₹500 · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —
15-Day · 1,500km — Monthly · 3,000km —
Deposit — · Extra km —

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹45,000** Outstation · **₹1,05,000**
24h/300km
Airport · 40km **₹39,000** ~~₹43,500~~ Wedding · 12h/80km **₹59,000**
Extra km ₹350 · Extra hr ₹4,500 · Driver ₹1,000



Mercedes-Benz GLS450

7 Seats

Automatic

Diesel

SELF-DRIVE

Local · 120km/day **₹45,000** Outstation · 350km **₹60,000**
Deposit ₹1,00,000 · Extra km ₹125 · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —
15-Day · 1,500km — Monthly · 3,000km —
Deposit — · Extra km —

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹24,000** Outstation · 24h/300km **₹48,000**
Airport · 40km **₹20,000** ~~₹24,000~~ Wedding · 12h/80km **₹35,000**
Extra km ₹160 · Extra hr ₹2,000 · Driver ₹1,000



Mercedes-Benz S-Class S450 (W223)

4 Seats

Automatic

Diesel

SELF-DRIVE

Local · 120km/day — Outstation · 350km —
Deposit — · Extra km — · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —
15-Day · 1,500km — Monthly · 3,000km —
Deposit — · Extra km —

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹36,000** Outstation · 24h/300km **₹88,500**
Airport · 40km **₹32,000** ~~₹34,500~~ Wedding · 12h/80km **₹46,000**
Extra km ₹295 · Extra hr ₹3,000 · Driver ₹1,000



Mercedes-Benz S-Class S580 (w223) Maybach

5 Seats

Automatic

Petrol

SELF-DRIVE

Local · 120km/day — Outstation · 350km —
Deposit — · Extra km — · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —
15-Day · 1,500km — Monthly · 3,000km —
Deposit — · Extra km —

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹35,000** ~~₹45,000~~ Outstation · 24h/300km **₹87,000**
Airport · 40km **₹30,000** ~~₹38,000~~ Wedding · 12h/80km **₹42,000** ~~₹52,000~~
Extra km ₹290 · Extra hr ₹3,000 · Driver ₹1,000



Mercedes-Benz S-Class W222

5 Seats

Automatic

Diesel

SELF-DRIVE

Local · 120km/day **₹30,000** Outstation · 350km **₹35,000**
Deposit ₹1,00,000 · Extra km ₹65 · Fuel extra

LONG-TERM HIRE

3-Day · 300km **₹70,000** Weekly · 700km **₹1,40,000**
15-Day · 1,500km **₹2,40,000** Monthly · 3,000km **₹3,80,000**
Deposit ₹1,00,000 · Extra km ₹65

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹12,000** ~~₹18,000~~ Outstation · 24h/300km **₹24,000** ~~₹35,000~~
Airport · 40km **₹9,000** ~~₹15,000~~ Wedding · 12h/80km **₹15,000** ~~₹22,000~~
Extra km ₹80 · Extra hr ₹1,500 · Driver ₹1,000



Mercedes-Benz S63 rep (4.7 V8 600bhp SII) AMG kit

4 Seats Automatic Petrol

SELF-DRIVE

Local · 120km/day **₹45,000** Outstation · 350km **₹60,000**

Deposit ₹2,00,000 · Extra km ₹100 · Fuel extra

LONG-TERM HIRE

3-Day · 300km **₹1,00,000** Weekly · 700km **₹2,00,000**

15-Day · 1,500km **₹3,50,000** Monthly · 3,000km **₹5,50,000**

Deposit ₹2,00,000 · Extra km ₹100



Mercedes-Benz V-Class

6 Seats Automatic Diesel

SELF-DRIVE

Local · 120km/day **₹45,000** Outstation · 350km **₹55,000**

Deposit ₹1,00,000 · Extra km ₹120 · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —

15-Day · 1,500km — Monthly · 3,000km —

Deposit — · Extra km —

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹25,000** ~~₹30,000~~ Outstation · 24h/300km **₹54,000** ~~₹60,000~~

Airport · 40km **₹19,500** ~~₹25,000~~ Wedding · 12h/80km **₹35,000** ~~₹30,000~~

Extra km ₹180 · Extra hr ₹2,000 · Driver ₹1,000



Porsche 718 Cayman

2 Seats Automatic Petrol

SELF-DRIVE

Local · 120km/day **₹75,000** Outstation · 350km **₹85,000**

Deposit ₹3,00,000 · Extra km ₹300 · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —

15-Day · 1,500km — Monthly · 3,000km —

Deposit — · Extra km —



Range Rover Sport HSE

5 Seats Automatic Petrol

SELF-DRIVE

Local · 120km/day **₹30,000** Outstation · 350km **₹36,000**

Deposit ₹1,00,000 · Extra km ₹65 · Fuel extra

LONG-TERM HIRE

3-Day · 300km **₹70,000** Weekly · 700km **₹1,40,000**

15-Day · 1,500km **₹2,40,000** Monthly · 3,000km **₹3,80,000**

Deposit ₹1,00,000 · Extra km ₹65

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹14,000** ~~₹20,000~~ Outstation · 24h/300km **₹27,000** ~~₹40,000~~

Airport · 40km **₹11,000** ~~₹18,000~~ Wedding · 12h/80km **₹16,000** ~~₹26,000~~

Extra km ₹90 · Extra hr ₹1,500 · Driver ₹1,000



Range Rover Vogue (2025)

5 Seats

Automatic

Diesel

SELF-DRIVE

Local · 120km/day — Outstation · 350km —
Deposit — · Extra km — · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —
15-Day · 1,500km — Monthly · 3,000km —
Deposit — · Extra km —

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹60,000** Outstation · 24h/300km **₹1,50,000**
Airport · 40km **₹50,000** Wedding · 12h/80km —
Extra km ₹500 · Extra hr ₹5,000 · Driver ₹1,000



Toyota Fortuner (AT)

7 Seats

Automatic

Diesel

SELF-DRIVE

Local · 120km/day **₹8,000** Outstation · 350km **₹10,000**
Deposit ₹25,000 · Extra km ₹25 · Fuel extra

LONG-TERM HIRE

3-Day · 300km **₹21,000** Weekly · 700km **₹45,500**
15-Day · 1,500km **₹90,000** Monthly · 3,000km **₹1,70,000**
Deposit ₹25,000 · Extra km ₹25

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹5,500** ~~₹7,500~~ Outstation · 24h/300km **₹12,000** ~~₹16,500~~
Airport · 40km **₹4,000** ~~₹5,000~~ Wedding · 12h/80km **₹7,000** ~~₹9,500~~
Extra km ₹40 · Extra hr ₹500 · Driver ₹500



Toyota Hiace 10STR

10 Seats

Automatic

Diesel

SELF-DRIVE

Local · 120km/day — Outstation · 350km —
Deposit — · Extra km — · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —
15-Day · 1,500km — Monthly · 3,000km —
Deposit — · Extra km —

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹15,000** Outstation · 24h/300km **₹28,500**
Airport · 40km **₹13,000** ~~₹14,500~~ Wedding · 12h/80km **₹19,000**
Extra km ₹95 · Extra hr ₹1,000 · Driver ₹1,000



Toyota Innova Crysta (AT)

8 Seats

Automatic

Diesel

SELF-DRIVE

Local · 120km/day **₹5,500** Outstation · 350km **₹7,000**
Deposit ₹25,000 · Extra km ₹15 · Fuel extra

LONG-TERM HIRE

3-Day · 300km **₹15,000** Weekly · 700km **₹32,500**
15-Day · 1,500km **₹60,000** Monthly · 3,000km **₹1,10,000**
Deposit ₹25,000 · Extra km ₹15

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹4,500** Outstation · 24h/300km **₹7,800**
Airport · 40km **₹3,000** Wedding · 12h/80km **₹5,000**
Extra km ₹26 · Extra hr ₹300 · Driver ₹500



Toyota Innova Hycross (AT)

8 Seats Automatic Petrol

SELF-DRIVE

Local · 120km/day **₹6,000** Outstation · 350km **₹8,000**
Deposit ₹25,000 · Extra km ₹20 · Fuel extra

LONG-TERM HIRE

3-Day · 300km **₹16,500** Weekly · 700km **₹35,000**
15-Day · 1,500km **₹68,000** Monthly · 3,000km **₹1,20,000**
Deposit ₹25,000 · Extra km ₹15

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹4,500** ~~₹6,000~~ Outstation · 24h/300km **₹9,000** ~~₹12,000~~
Airport · 40km **₹3,000** ~~₹4,000~~ Wedding · 12h/80km **₹5,500** ~~₹7,000~~
Extra km ₹30 · Extra hr ₹400 · Driver ₹500



Toyota Land Cruiser (LC300) SAHARA

7 Seats Automatic Diesel

SELF-DRIVE

Local · 120km/day **₹99,999** Outstation · 350km **₹1,20,000**
Deposit ₹2,00,000 · Extra km ₹500 · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —
15-Day · 1,500km — Monthly · 3,000km —
Deposit — · Extra km —

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹45,000** Outstation · 24h/300km **₹1,05,000**
Airport · 40km **₹39,000** ~~₹43,500~~ Wedding · 12h/80km **₹59,000**
Extra km ₹350 · Extra hr ₹4,500 · Driver ₹1,000



Toyota Vellfire

6 Seats Automatic Hybrid

SELF-DRIVE

Local · 120km/day — Outstation · 350km —
Deposit — · Extra km — · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —
15-Day · 1,500km — Monthly · 3,000km —
Deposit — · Extra km —

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹28,000** Outstation · 24h/300km **₹57,000**
Airport · 40km **₹20,000** ~~₹24,000~~ Wedding · 12h/80km **₹40,000**
Extra km ₹190 · Extra hr ₹2,000 · Driver ₹1,000



Toyota Vellfire VIP (2025)

6 Seats Automatic Petrol

SELF-DRIVE

Local · 120km/day — Outstation · 350km —
Deposit — · Extra km — · Fuel extra

LONG-TERM HIRE

3-Day · 300km — Weekly · 700km —
15-Day · 1,500km — Monthly · 3,000km —
Deposit — · Extra km —

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹30,000** Outstation · 24h/300km **₹60,000**
Airport · 40km **₹26,000** ~~₹28,500~~ Wedding · 12h/80km **₹42,000**
Extra km ₹200 · Extra hr ₹3,000 · Driver ₹1,000



Volvo S90

5 Seats

Automatic

Diesel

SELF-DRIVE

Local · 120km/day **₹16,000** Outstation · 350km **₹18,500**
Deposit ₹50,000 · Extra km ₹35 · Fuel extra

LONG-TERM HIRE

3-Day · 300km **₹38,000** Weekly · 700km **₹70,000**
15-Day · 1,500km **₹1,35,000** Monthly · 3,000km **₹2,40,000**
Deposit ₹50,000 · Extra km ₹35

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹11,000** Outstation · 24h/300km **₹20,000** ~~₹24,000~~
Airport · 40km **₹6,000** ~~₹7,500~~ Wedding · 12h/80km **₹13,500**
Extra km ₹60 · Extra hr ₹600 · Driver ₹1,000



Volvo XC90

7 Seats

Automatic

Diesel

SELF-DRIVE

Local · 120km/day **₹20,000** Outstation · 350km **₹24,000**
Deposit ₹1,00,000 · Extra km ₹40 · Fuel extra

LONG-TERM HIRE

3-Day · 300km **₹40,000** Weekly · 700km **₹80,000**
15-Day · 1,500km **₹1,50,000** Monthly · 3,000km **₹2,85,000**
Deposit ₹1,00,000 · Extra km ₹40

CHAUFFEUR-DRIVEN

Local · 8h/80km **₹12,000** ~~₹18,000~~ Outstation · 24h/300km **₹24,000** ~~₹35,000~~
Airport · 40km **₹9,000** ~~₹15,000~~ Wedding · 12h/80km **₹14,000** ~~₹22,000~~
Extra km ₹80 · Extra hr ₹1,000 · Driver ₹1,000

Amber prices indicate active discounts (struck-through figure is the standard rate). Rates are indicative, exclude tolls, parking, state taxes & GST unless stated, and are subject to availability and change.

Frequently Asked Questions.

Everything you need to know — self-drive, airport transfers, chauffeur hire, and weddings.

Self-Drive — FAQ

Eligibility & Documentation

Who is eligible to book a Ridehire self-drive car?

- **Minimum Age:** The driver must be at least 25 years of age.
- **Driving Experience:** The driver must hold a valid driver's license for a minimum of 5 consecutive years.
- **Elite Performance Fleet Exception:** For select high-performance and sports vehicles—including the Ford Mustang, Mercedes-Benz G-Wagon, BMW M2/M5, and Mercedes-AMG 53/63 series—the minimum age requirement is 30 years.

What documents do I need to provide to book?

The following identification must be submitted via email at the time of booking and prior to the journey date:

- **Indian Nationals:** copies of a valid Driving License and Aadhaar.
- **Foreign Nationals:** an International Driving Permit (IDP), valid proof of residence/stay in India, and a copy of their Passport.
- **Authorized Driver Policy:** the individual under whose name the booking is registered is strictly responsible for the vehicle. Permitting unauthorized individuals to operate the car is a severe breach of contract; Ridehire assumes no liability for claims arising under these circumstances.

Client Verification & Community Standards

What is required to reserve and drive a Ridehire vehicle?

Because we maintain an ultra-premium fleet of high-end vehicles, we treat our cars as shared premium assets. To ensure the safety of our clients and the pristine condition of our fleet, Ridehire carries out a standard, thorough assessment and verification process for every applicant before granting vehicle access.

We look to build long-term relationships with clients who value premium motoring as much as we do. For corporate safety and operational reasons, we reserve the right to decline a booking if a profile does not align with our internal safety standards or brand guidelines. Admission to the Ridehire experience is entirely at the company's discretion, ensuring a secure and premium community for everyone.

Deliveries, Pricing & Fleet

How are vehicle deliveries and pick-ups handled?

- **Garage-to-Garage Tracking:** for all calculated metrics, including tier limits and runtime tracking, distance and time are calculated from our garage back to our garage.
- **Garage Policy:** for security reasons, pick-ups and drop-offs directly from our garages are strictly prohibited. All deliveries and collections are managed exclusively by the Ridehire Operations crew and are subject to additional service fees.

How is the rental price calculated?

- **Destination-Based Tariffs:** pricing is derived from the destination specified at the time of booking. Any route or destination changes must be communicated immediately; revisions may alter your tariff and run counter to local RTO regulations.
- **Transparent Pricing:** all listed and discussed booking prices are fully inclusive of applicable taxes.

Will I get the exact vehicle I selected?

- **Fleet Variation:** while we strive to match your exact selection, specifications such as color, variant, and specific features may vary based on active fleet rotation.
- **Substitution Policy:** all cars are issued subject to availability and in as-is condition. If your selected vehicle becomes unavailable due to mechanical turnarounds or operational constraints, a similar vehicle within a comparable segment will be provided.

Pricing Tiers & Bespoke Packages

How does Ridehire structure its self-drive rental pricing?

To offer both flexibility and competitive rates for our fleet, we utilize a tiered pricing structure based on the length of your booking. Our rates are divided into specific time slabs:

- 1-2 Days
- 3 Days
- 7 Days
- 15 Days
- 30 Days

Your rental rate is determined by the specific tier you select and secure in full. For example, if you reserve an SUV on a weekly package valued at ₹70,000 but only clear an advance of ₹50,000, the system automatically applies the day-rate corresponding to the lower tier. To unlock the advantages of our long-term pricing, the chosen tier must be selected and settled upfront.

What if I need a vehicle for longer than 30 days?

Our standard digital booking options accommodate journeys up to one month. For long-term placements, corporate fleet accounts, or multi-month requirements, we provide customized arrangements. Please contact our concierge desk directly via our WhatsApp Concierge or at contact@ridehire.in, and we will be happy to design a tailored pricing module and a bespoke mobility contract that fits your exact needs.

Payment Policies & Extensions

Can I make partial payments for long-term bookings?

Ridehire operates as a fully pre-paid service. To guarantee vehicle availability and seamlessly reserve the asset for your dates, all rental charges and security deposits must be settled in full prior to handing over the keys. We are unable to accept part-payments or split schedules for long-term bookings.

What happens if I want to extend my rental duration?

We are always happy to accommodate extensions whenever vehicle availability permits. Please note, however, that extensions are treated as a new, separate booking period. Previous rental rates will not be retroactively adjusted or merged into a longer-term price slab. The additional days will be billed at the prevailing rate tier for that specific new duration.

Kilometers, Fuel & Tolls

How many kilometers are included per day?

We offer two mileage tiers — please select the appropriate package at the time of booking:

- **Package 1 (Standard):** an allowance of 120 kms per day.
- **Package 2 (Extended):** an allowance of 350 kms per day.
- **Excess Mileage:** any distance beyond your chosen package's daily limit attracts additional per-kilometer charges, billed at actuals upon vehicle return.

Is fuel included in the rental?

Fuel is not included in the rental price unless explicitly stated in writing on your final booking voucher. All rentals operate on a strict Full Tank to Full Tank basis: the vehicle is delivered full and must be returned full. If returned with less than a full tank, the actual cost of refueling plus a convenience surcharge will be deducted from your deposit or billed directly.

Who is responsible for tolls, taxes, and traffic challans?

All local municipal taxes, highway tolls, parking tickets/fees, and traffic challans/violations incurred during the rental window are the sole financial responsibility of the customer. Serious traffic offenses that jeopardize public safety will attract an additional fine.

Security Deposit & Refunds

Is a security deposit required, and when is it refunded?

- **Mandatory Deposit:** a security deposit is mandatory for all self-drive cars, with the amount varying by model. It is fully refundable post-inspection.
- **7-Day Evaluation Period:** refunds take up to 7 working days after return, to allow a comprehensive physical evaluation and a complete audit of GPS tracking logs, telematics history, and traffic-violation databases.
- **Extended Clearances:** if the system detects over-speeding, unapproved parking, physical damage, or legal/police disputes, the refund timeline is extended until formal operational and legal clearances are secured from authorities and repair partners.

Inspection, Damage & Liability

What should I check before starting the trip?

It is the customer's sole responsibility to comprehensively inspect the vehicle — interior and exterior — and document, photograph, or video record any existing damage at the exact time of delivery.

Any complaints regarding pre-existing scratches, dents, or operational defects raised after the handover is complete will not be entertained or validated.

How is accident and damage liability handled?

- **First-Tier Damage Recovery:** repair and restoration costs are first recovered from the security deposit. If the evaluation exceeds the deposit, the balance is billed as an excess charge.
- **Insurance Discretion:** all cars are insured bumper-to-bumper, but Ridehire reserves the absolute right to decide whether to file an insurance claim. The customer agrees not to interfere in this evaluation.
- **Tyres, Rims & Underbody:** sidewall cuts/bursts, bent/scratched/cracked alloy rims, and underbody scraping are excluded from insurance mitigation. The customer is billed 100% of the actual replacement cost.
- **Interior Damage & Prohibited Cargo:** the vehicle must not carry pets, commercial goods, heavy luggage, or anything that can tear or stain the upholstery. Interior damage is billed at actual repair/cleaning or replacement cost.
- **Downtime Fee:** damage that removes a vehicle from service attracts a daily Downtime/Loss-of-Revenue Fee for the entire period it remains unusable in the garage.

Fleet Rules, Telematics & Safety

What are the speed and driving-behaviour rules?

- **Speed Limits:** The maximum legal limit is 100 km/h. Over-speeding instantly flags our telemetry system and incurs a penalty of ₹2,500 per offense.
- **Vehicle Abuse Tracking:** Aggressive acceleration, harsh braking, unsafe cornering, excessive engine revving, or off-roading is strictly flagged as abuse. Each telemetry alert attracts a ₹3,000 penalty. Repeated violations will result in immediate remote vehicle immobilization and trip cancellation without a refund.
- **Prohibited Maneuvers:** Disabling traction control, performing donuts, burnouts, or drifting is strictly prohibited. Our advanced onboard GPS and telematics track these metrics in real-time. Any such activity will trigger immediate remote immobilization (engine cut-off), instant trip cancellation, and complete forfeiture of the security deposit.
- **Premium Fuel Mandate:** For all high-performance, V6, and V8 petrol vehicles, the client is strictly required to refuel exclusively with Premium High-Octane Petrol (e.g., Speed 97, XP95, or XP100). Valid fuel receipts must be presented upon vehicle return. Any engine knocking, damage, or system alerts caused by substandard or regular fuel will result in full liability for diagnostics and fuel system flushing costs.
- **Component Damage & Wear:** In the event of clear mechanical or structural abuse—specifically regarding tire degradation (burnout wear) or clutch burnout—the client is strictly liable to pay the full replacement and repair costs.
- **Vehicle Seize Charge:** If a vehicle is immobilized due to telemetry-flagged abuse or violation of prohibited maneuvers, a mandatory Seize Charge will be levied. This strictly covers all actual towing expenses and the operational costs of dispatching RideHire personnel to recover and secure the asset.

What is prohibited inside or with the vehicle?

- **Cleanliness & Substance Ban:** smoking, vaping, and alcohol are strictly prohibited inside our luxury fleet. Cars returned with odors, ash, stains, or litter attract specialized detailing and cleaning charges.
- **Prohibited Use:** no towing, teaching driving, racing, speed tests, commercial leasing, or public-transport use. Carrying illegal firearms, ammunition, narcotics, or engaging in any illegal activity results in immediate vehicle recovery and law-enforcement escalation.
- **Passenger & Load Capacity:** do not exceed the legal seating capacity in the registration book or the number of functional seat-belt restraints, or carry a load greater than the vehicle was built for.

What are the parking, abandonment, and late-return rules?

- **Parking Restrictions:** street-side parking is strictly prohibited. You must provide a secure, private, verified address where the vehicle is parked overnight; street-side parking is detected by GPS and may attract penalties.
- **Vehicle Abandonment:** a vehicle may never be abandoned without informing Ridehire and obtaining explicit written authorization. Unauthorized abandonment results in full forfeiture of the deposit, legal prosecution, and liability for all recovery expenses.
- **Delayed Returns:** failure to return on schedule triggers a running time penalty that may deduct the entire safety deposit for loss of bookings and administrative hindrance.

Bookings, Extensions & Cancellations

How do I extend, modify, or cancel a booking?

- **Booking Management:** extend, cancel, or modify by contacting our support team via WhatsApp or phone at +91 6262 311 311.
- **Extensions:** any rental extension is strictly subject to vehicle availability and subsequent client schedules.
- **Notice:** cancellations or modifications must be informed only via email between 10:00 AM and 7:00 PM on working days, and at least 4 hours prior to the scheduled time.

Cancellation charges apply dynamically based on timing:

- **Within 24 hours of the scheduled start time:** 100% charge.
- **Prior to the 24-hour window:** 25% cancellation fee.
- **Payment gateway fees:** convenience fees are non-refundable across all platforms for any cancellation.

Breakdowns, Replacements & Recovery

What happens if the car breaks down or is in an accident?

- **Within City Limits:** a replacement vehicle is provided within city limits only (subject to similar-segment availability) where an inherent mechanical fault prevents use.
- **Outside City Limits:** a replacement will not be provided, and an amount equivalent to the agreed rental is still charged. Company decisions on replacements are final.
- **Towing & Recovery Liability:** for breakdowns or accidents outside city limits, the customer bears the full cost of towing the vehicle back to our designated city garage. Rental charges continue to accrue at the daily rate until the vehicle is returned to our custody.
- **Key Replacement:** losing the smart key/fob is charged at actual dealership replacement cost, plus a Rs. 5,000 logistics fee and applicable downtime charges while the vehicle is stranded.

Geo-Fencing & State Borders

How does Ridehire use location data and geo-fencing?

- **Location Tracking:** by using our services, you consent to the collection and processing of real-time location data from your device and the vehicle, used to provide service, optimize routes, improve safety, and enhance experience.
- **Compliance:** you agree to comply with all geo-fencing restrictions, including designated zones and avoiding restricted areas. Tampering with, manipulating, disabling, or circumventing geo-fencing technology results in immediate termination of service and legal action.

Can I drive the car to another state?

- **State Border Crossings:** vehicles operate only within the home state of delivery. Crossing borders requires prior written approval and an official RTO state tourist permit. Unauthorized crossing forfeits the deposit and attracts a flat Rs. 10,000 penalty, excluding any state dynamic fines or taxes.
- **Police Impoundment:** if the vehicle is seized due to customer negligence, violations, unauthorized border crossing, or unpaid state taxes, the customer pays the full daily rental for every impounded day, plus a Rs. 15,000 administrative fee and actual legal/clearance expenses.
- **Service Availability:** we provide service only in locations listed on our platform and cannot guarantee availability everywhere. Driving to locations not prescribed in the contract without permission makes you fully responsible for the consequences.

Can Ridehire refuse a booking or cancel during system testing?

- **Right of Refusal:** Ridehire reserves the absolute right to refuse bookings or on-boarding without explanation, per our safety and security standards, even after a booking is received.
- **System Testing:** during online tests, fleet values, prices, or details may differ from the actual ones. Any booking made on such a fleet will be canceled immediately with a complete refund.

Can I lease a Ridehire vehicle for sub-letting, commercial use, or dealership operations?

Absolutely not. Ridehire is exclusively dedicated to serving the passion for motoring and catering directly to our premium clientele. Our self-drive services are strictly reserved for the end consumer who will personally be operating the vehicle.

We do not allow or permit our assets to be sub-let, sub-leased, or utilized by third-party dealers under any circumstances. Unauthorized commercial sub-letting will result in immediate termination of the service and legal recourse. If you are an enterprise looking for a legitimate B2B partnership or have a corporate business query, please reach out to our corporate office directly to discuss formal arrangements.

What are the safety-recall and force-majeure terms?

- **Safety Recalls:** if we believe contractual terms or safety standards are compromised for any reason, we may recall the car unconditionally. Refunds are subject to further evaluation of the situation.
- **Force Majeure:** in case of communal riots, natural disasters, or any other threats encountered during the trip, we may call back the car without prior notice.

What do the indemnity and warranty disclaimers cover?

The User releases and indemnifies Ridehire against any liability for loss or damage to any property left, stored, or transported in or upon the Vehicle before or after its return.

The User is solely responsible and shall keep Ridehire fully indemnified against any loss, theft, damage, costs, accident, or injury (including death) to persons or property arising in connection with the Vehicle or its negligent use, and against any breach of obligation by the User.

The User shall keep Ridehire, including its directors, employees, and shareholders, fully indemnified against all losses, liabilities, costs, claims, fines, or penalties in respect of these Terms or arising from use of the Vehicle, including third-party liability, damage, accidents, illegal use, misrepresentation, or breach.

For the purposes of the Motor Vehicles Act, 1988, the User shall be liable for any offenses committed and any liability with respect to the use of the Vehicle, including challans, penalties, third-party liability, and accidents, and shall indemnify Ridehire against any resulting losses, damages, costs, and liabilities.

The User acknowledges that use of the Services is at their sole risk. Ridehire disclaims all representations and warranties, express or implied, as to condition, suitability, quality, merchantability, and fitness of the Services, and shall not be responsible for any loss or damage arising out of the use of the Services or its failure to provide them for any reason, whether or not beyond its control.

These Terms and Conditions are constantly updated, and the latest conditions apply even if not reflected in the invoice or contract at the time of booking. For any questions or complaints, contact us at contact@ridehire.in or call +91 6262 311 311.

Airport Transfers – FAQ

Scheduling, Reliability & Waiting Policies

Does RideHire offer 24/7 luxury airport transfer services at Hyderabad Airport (RGIA)?

Yes, RideHire provides 24/7 premium airport transfer services to and from Rajiv Gandhi International Airport (RGIA) around the clock. Whether you are catching an early morning red-eye flight or landing on a late-night international arrival, our professional chauffeur service operates 24 hours a day, 7 days a week, including public holidays. Every booking includes our Zero-Wait Protocol, ensuring your chauffeur is stationed at the terminal 15 minutes before your scheduled pickup.

How does RideHire handle flight delays or early arrivals at Rajiv Gandhi International Airport?

We track your commercial flight or private tail number in real-time using advanced flight-monitoring software. If your flight to Hyderabad Airport is delayed, rescheduled, or arrives early, our dispatch system automatically updates your chauffeur's arrival time. You do not need to call or notify us of flight modifications; your dedicated driver will be waiting at the arrivals terminal precisely when your plane touches down on the tarmac.

What is RideHire's waiting time policy for airport pickups and drops at RGIA?

To accommodate the realities of airport travel, we provide generous, complimentary waiting windows built into our executive car rental services:

- **Airport Pickups (Arrivals):** We provide a complimentary 60-minute waiting window starting from the moment your aircraft wheels touch down at RGIA. This ensures ample time to clear immigration, navigate customs, and collect your luggage without feeling rushed.
- **Airport Drops (Departures) & City Pickups:** We provide a complimentary 15-minute waiting window at your residence, hotel, or corporate office.
- **Extended Delays:** Beyond these grace periods, additional waiting time is billed on a pro-rata hourly basis depending on your vehicle class, ensuring your chauffeur remains exclusively at your disposal.

Fleet Selection & Terminal Experience

Which premium and luxury cars can I book for a Hyderabad airport pickup or drop?

You can book an extensive, world-class selection of executive sedans, elite performance SUVs, and ultra-luxury business vans through RideHire's airport fleet. Our available models include:

- **Ultra-Luxury & Executive Sedans:** BMW 7 Series, Mercedes-Benz S-Class, Mercedes-Benz E-Class, BMW 5 Series, Audi A6, and Jaguar XF.
- **Flagship Luxury SUVs:** Range Rover Sport, Mercedes-Benz GLS, Volvo XC90, Land Rover Defender 110, Toyota Land Cruiser, and Toyota Prado.
- **First-Class Business Vans & Multi-Purpose Vehicles (MPVs):** Toyota Vellfire, Mercedes-Benz V-Class, Kia Carnival, Toyota Innova Hycross, Toyota Innova Crysta, and Toyota Fortuner.

Unlike mass-market ridesharing applications, RideHire guarantees vehicle-model integrity. The specific luxury vehicle you select during booking is the exact car that will arrive at the terminal.

Why is booking a professional chauffeur service at RGIA better than an airport taxi or rideshare app?

Booking a private chauffeur service with RideHire offers significant advantages over standard airport taxis or app-based cabs at Shamshabad:

- **Zero Waiting & No Lines:** Skip the long walks to distant rideshare zones and eliminate waiting in crowded airport taxi queues.
- **VIP Lane Access:** Our vehicles utilize the airport VIP Lane, allowing for a seamless, 60-second transition from the terminal exit gate straight into your vehicle.
- **Sanctuary Environment:** Step directly into a pristine, pre-cooled cabin equipped with premium amenities, allowing business travelers to remain productive, refreshed, and completely relaxed.

In-Cabin Regulations (Smoking, Alcohol & Pets)

What is RideHire's policy regarding smoking or vaping inside the vehicles?

To preserve our hallmark first-class cabin experience and ensure a clean sanctuary environment for all guests, RideHire maintains a strict 100% smoke-free policy. Smoking cigarettes, cigars, pipes, or utilizing electronic cigarettes and vapes is strictly prohibited inside all our vehicles. If a passenger wishes to smoke, they can request their Certified Navigator to pause the vehicle at a safe, designated roadside smoking area along the route.

Is the consumption of alcohol allowed inside RideHire vehicles during an airport transfer?

In strict compliance with Indian transport laws and the Telangana Motor Vehicles rules, the consumption of alcohol inside any moving commercial vehicle is entirely prohibited. Even for chauffeured luxury car rentals, carrying open alcohol containers or drinking liquor inside the passenger cabin is illegal and can lead to severe legal penalties. We request our guests to keep all alcohol bottles sealed and safely stored in their luggage during transit.

Are your luxury airport transfer cars pet-friendly?

Yes, RideHire provides dedicated pet-friendly luxury car rentals for travelers flying with domestic pets via RGIA's pet travel services. To ensure safety and protect the premium leather upholstery of our fleet, we require pets to be safely secured within an appropriate, leak-proof travel crate or soft kennel for the duration of the journey. Please notify our concierge team during the booking process if you are traveling with a pet so we can allocate a perfectly prepped vehicle and a pet-comfortable environment.

Flat-Rate Pricing & Inclusions

Are airport parking fees, highway tolls, and GST included in RideHire's fixed airport transfer price?

Yes. RideHire operates on a completely transparent, flat-rate pricing model. Our all-inclusive airport transfer rates cover the first 40 kilometers of your journey and fully include:

- All RGIA airport parking fees and terminal entry charges.
- All Outer Ring Road (ORR) and highway toll fees.
- 5% Goods and Services Tax (GST).

The fixed price quoted during your reservation is exactly what you pay. We guarantee a strict no-hidden-fees policy, meaning no unexpected surcharges or peak-hour price spikes.

What is the cancellation policy for executive airport car rentals in Hyderabad?

We offer a highly flexible, executive-friendly cancellation policy designed to accommodate fluid corporate schedules. You can cancel your airport transfer booking up to 4 hours prior to your scheduled pickup time for a 100% full refund. Cancellations can be processed instantly through our booking line or customer portal.

Arrival Logistics & Baggage Allowance

Where do I meet my luxury chauffeur at the Hyderabad Airport (RGIA) Arrivals Plaza?

Your chauffeur will be waiting for you at the Rajiv Gandhi International Airport (RGIA) Arrivals Plaza, located adjacent to Pillars 1 to 4 right beside the VIP Lane. Your chauffeur will be holding a personalized digital name board displaying your name or company logo. To ensure a frictionless connection, RideHire sends an automated notification 2 hours prior to landing containing your chauffeur's professional profile, direct contact number, and a live vehicle-tracking link.

How much luggage can RideHire's luxury cars and SUVs accommodate for airport travel?

Luggage capacity depends directly on the vehicle class you select for your airport transfer:

- **Luxury Sedans (BMW 7 Series / S-Class / E-Class / Audi A6 / Jaguar XF):** Comfortably accommodates up to 2 large check-in suitcases plus 2 pieces of hand luggage. Ideal for corporate executives, solo business travelers, or couples.
- **Flagship SUVs (Range Rover Sport / Mercedes GLS / Volvo XC90 / Defender 110 / Land Cruiser):** Offers extensive cargo space accommodating 3 to 4 large suitcases along with multiple carry-on bags, combining heavy-duty utility with premium comfort.
- **Luxury Vans & MUVs (Toyota Vellfire / Mercedes V-Class / Kia Carnival / Innova Hycross & Crysta):** Designed for maximum capacity, accommodating 5 to 7 large suitcases effortlessly. Highly recommended for corporate delegations, large families, or travelers carrying heavy cargo.

Chauffeur Hire – FAQ

Booking, Logistics & The Digital Experience

How do I book a luxury chauffeur service in Hyderabad?

Booking a premium vehicle is 100% digital via our WhatsApp Concierge. RideHire bypasses the friction of traditional apps and complex sign-ups, providing instant, GST-compliant booking confirmations and digital invoicing in under 60 seconds.

When will I receive my chauffeur and vehicle details?

To ensure absolute certainty, RideHire sends your Certified Navigator's profile, photo, and live location 2 hours before your scheduled pickup via WhatsApp. This dispatch notification includes the vehicle's specific luxury model and license plate.

Can I adjust my travel itinerary during the ride?

Yes. Our "As-Directed" luxury chauffeur service is engineered for the fluid schedules of executives traveling through the Financial District,HITEC City, and beyond. You have complete flexibility to alter destinations on the fly—simply inform your Navigator.

Can I request a vehicle pickup or drop-off directly at the RideHire garage?

No. For strict security protocols and to maintain our "First Class" presentation standards, customer access to our garages is restricted. Our operations crew manages all dispatches dynamically to deliver the vehicle directly to your requested location.

Service Slabs, Pricing & Distance Calculations

What are the standard chauffeur service packages and hourly slabs?

We offer three precision-engineered tiers designed for corporate and commercial certainty:

How are the trip time and mileage calculated?

To maintain our strict mechanical standards and vehicle readiness, all timing and mileage metrics are calculated Garage-to-Garage. Any usage extending beyond your selected service slab is billed at a transparent, model-specific per-hour and per-kilometer rate.

What are the standard driver allowance surcharges?

Driver allowances are structured transparently based on the scope of your itinerary:

- **City Full-Day Surcharge:** ₹500
- **Premium Outstation Surcharge:** ₹1,000

Multi-Day & Extended Chauffeur Packages

Do you offer specialized packages or discounts for multi-day chauffeur services?

Yes. For clients requiring extended chauffeur-driven mobility, we design bespoke itineraries with tailored pricing structures. Whether you require a premium vehicle and a professional chauffeur for 2–5 days, a full week, a fortnight, or an entire month, we offer highly competitive, personalized packages to suit your schedule.

To ensure absolute comfort, privacy, and consistency throughout your journey, we also offer the exclusive option of retaining the same dedicated vehicle and the same dedicated chauffeur for the entire duration of your booking.

How can I request a quote for an extended or multi-day chauffeur-driven booking?

Because extended executive travel and premium itineraries vary significantly based on your exact requirements, these packages cannot be booked standardly online. We invite you to connect with our concierge team directly via our WhatsApp Concierge or at contact@ridehire.in, or submit an inquiry through our portal to request a bespoke, tailor-made quote designed specifically for your journey.

Tolls, Parking & The Airport Advantage

Who is responsible for toll fees and airport parking charges?

- **Airport Transfers (RGIA):** RideHire offers flat, all-inclusive pricing for Rajiv Gandhi International Airport transfers where all Tolls and Airport Parking are 100% included.
- **Hourly & Outstation Services:** Tolls, local taxes, and parking fees are billed at actual cost. We compile and send a clean digital summary of all receipts via WhatsApp for your corporate expense tracking.

Advanced Airport Logistics (RGIA Hyderabad)

Where exactly will my Certified Navigator meet me at Hyderabad Airport?

To bypass the standard terminal chaos at Rajiv Gandhi International Airport (RGIA), RideHire utilizes a First-Class Meet & Greet Protocol:

- **Premium Terminal Pickup:** Your Navigator will park exclusively in the designated premium parking zones and will await you at the terminal arrivals exit with a digital page-board displaying your name or corporate logo.
- **Real-Time Coordination:** Live tracking links and direct contact details are pushed to your WhatsApp 2 hours prior to landing, allowing seamless coordination if your flight lands early or experiences a delay.

Extended Outstation Logistics & Overnight Travel

Who covers food and lodging for the Navigator during overnight outstation trips?

The standard Premium Outstation Surcharge (₹1,000) is designed to maintain absolute operational autonomy for our crew. Our Navigators independently manage their own meal and lodging arrangements using this allowance. Clients do not need to provide provisions or accommodation, ensuring a completely uninterrupted travel experience.

What happens if an outstation journey runs past midnight?

Our billing structure calculates services on a calendar-day basis. If an outstation journey extends past 11:59 PM, it automatically initiates a new daily cycle. The journey will transition into a subsequent 'Full-Day Mastery' slab to protect mechanical compliance and scheduling integrity.

Operational Safety, Legal & RTO Compliance

What are RideHire's driving safety and speed standards?

Our Certified Navigators strictly adhere to legal RTO regulations regarding speed limits, designated routes, and defensive driving styles. Pressuring or influencing a Navigator to drive rashly, exceed legal speed limits, or bypass traffic laws is strictly prohibited.

What is the maximum daily limit for a single journey?

To ensure the cognitive clarity of our Navigators and the mechanical integrity of our fleet, the maximum driving duration is capped at 12 Hours or 300 Kms per day (whichever occurs first). RideHire reserves the right to pause or structure the journey safely once this limit is reached.

Are there strict limits on vehicle passenger capacity?

Yes. Transporting more passengers than a vehicle's authorized, factory-installed seatbelt capacity is a severe safety and legal violation. If overcrowding is detected, the vehicle will return to the garage immediately and the service will be terminated without a refund.

What is RideHire's "Right to Recall" policy?

RideHire reserves the absolute right to terminate service and recall the vehicle instantly if a client misrepresents vehicle ownership (such as portraying a RideHire vehicle as personal property for social or business leverage) or compromises operational safety. In these rare instances, no refunds are issued.

Cabin Policy & Conduct (The Sanctuary Standards)

Is smoking, vaping, or alcohol consumption permitted inside the vehicle?

No. To maintain our strict luxury "Sanctuary Standards," smoking, vaping, and the consumption of alcohol or controlled substances are completely prohibited inside the cabin. Navigators have full authority to deny boarding or terminate a trip if safety hazards or substance violations occur.

What are the guidelines for interacting with RideHire Navigators?

Our Certified Navigators must be treated with absolute respect, dignity, and professional courtesy. Verbal, psychological, or physical abuse is tolerated at zero percent and will result in immediate termination of service and potential legal escalation. All feedback must be directed to RideHire management rather than the crew.

Does RideHire allow pets or event/wedding decorations?

- **Pets:** To guarantee a completely allergen-free, pristine interior for all corporate clients, pets are not permitted inside RideHire vehicles.
- **Wedding/Event Decorations:** External decorations are permitted for specialized bookings; however, supplemental deep-cleaning and detailing charges apply to successfully restore the vehicle back to its showroom state.

Is stationary engine idling permitted during stops?

To prevent engine wear, carbon buildup, and excess emissions, vehicles are not permitted to idle stationary for more than 10 minutes. To maintain your comfort, our Navigators monitor your schedule to pre-cool the executive cabin just moments before you step inside.

What is the policy regarding prohibited or illegal items?

Carrying illegal firearms, ammunition, un-prescribed controlled substances, or engaging in any illicit activity inside a RideHire asset is strictly prohibited. The journey will be terminated immediately upon discovery, and the asset will return to the garage while proper legal reporting takes place.

Special Events, VIP Protocol & Customization

Do you provide private security or bouncer attachments with the vehicle?

Yes. For high-profile corporate delegations, celebrities, or film industry executives shooting at locations like Ramoji Film City, RideHire can coordinate certified executive protection (EP) or bouncer attachments. Please coordinate this directly with our WhatsApp Concierge at least 24 hours in advance to align operational protocols.

Can I request a specific dress code for my Certified Navigator?

Our Navigators maintain a baseline corporate "Quiet Luxury" uniform (sharp, dark-toned tailored suits). For specialized events, cultural galas, or premium weddings, clients can request specific uniform adaptations (such as traditional luxury attire) through the concierge desk prior to vehicle dispatch.

Luggage Capacity & Fleet Specifications

How do I ensure my luggage fits securely in the vehicle?

To maintain cabin aesthetics and passenger safety, luggage must fit completely within the vehicle's trunk space. We recommend matching your luggage volume to our standard fleet capacities:

- **Luxury Sedans (e.g., Mercedes-Benz S-Class):** Ideal for up to 3 passengers with 2 large check-in suitcases and 2 cabin bags.
- **Premium SUVs:** Recommended for larger groups or airport runs requiring space for 4+ large check-in bags alongside hand luggage.

Cancellations, Modifications & Mechanical Failures

What is the RideHire cancellation and change policy?

- **Cancellations made up to 4 hours before pickup:** 100% fully refundable.
- **Cancellations made less than 4 hours before pickup:** Subject to a structured cancellation fee as per your specific vehicle tier.
- **Booking Modifications:** Itinerary modifications or time adjustments must be communicated directly through our WhatsApp Concierge or via email at contact@ridehire.in.

What happens if a vehicle experiences a mechanical issue during a trip?

- **Within Hyderabad City Limits:** An equivalent luxury segment replacement vehicle will be dispatched quickly, subject to active fleet availability.
- **Outside City Limits / Outstation:** While a rapid replacement cannot always be guaranteed due to remote geography, our central logistics desk will manage recovery assets and coordinate fallback transport to ensure your safety and continuity.

Corporate Accounts & B2B Compliance

Can our company establish a corporate retainer or monthly billing account?

Yes. RideHire provides bespoke corporate mobility accounts for enterprises operating across HITEC City, Gachibowli, and the Financial District. Corporate accounts enjoy streamlined monthly invoicing, prioritized fleet allocation, and dedicated account management. Contact contact@ridehire.in to initiate a corporate onboarding request.

How do I apply my company's GSTIN for corporate tax input credit?

Our WhatsApp Concierge system is fully integrated with automated corporate tax frameworks. Simply share your company's legal name, registered address, and GSTIN during the 60-second digital checkout process. Your digital invoice will instantly reflect the compliant tax breakdown for your accounting records.

Weddings & Special Events – FAQ

Fleet Selection & Booking Logistics

Which luxury and premium cars are available for wedding rentals in Hyderabad through RideHire?

RideHire operates an extensive, world-class fleet specifically curated to provide an unforgettable entrance for the bride, groom, and wedding guests. Our premium fleet is categorized into three distinct segments:

- **Ultra-Luxury & Flagship Sedans:** BMW 7 Series, Mercedes-Benz S-Class, Mercedes-Benz E-Class, BMW 5 Series, Audi A6, and Jaguar XF.
- **Elite Performance & Flagship SUVs:** Range Rover Sport, Mercedes-Benz GLS-Class, Volvo XC90, Land Rover Defender 110, Toyota Land Cruiser, and Toyota Prado.
- **First-Class Business Vans & Multi-Purpose Vehicles (MPVs):** Toyota Vellfire, Mercedes-Benz V-Class, Kia Carnival, Toyota Innova Hycross, Toyota Innova Crysta, and Toyota Fortuner.

Unlike mass-market car rental apps in Hyderabad, RideHire guarantees exact vehicle-model integrity. The specific flagship car or premium SUV you select during your booking is the exact vehicle that will arrive at your venue.

How early should I book a luxury wedding car in Hyderabad with RideHire?

Because we proudly serve a high volume of 10–15 weddings daily across Telangana, we recommend reserving your luxury wedding car at least 4 to 8 weeks in advance, particularly during peak auspicious wedding seasons (Muhurtham dates). Early booking ensures absolute vehicle availability and gives our logistical team ample time to coordinate with your planners.

How do we coordinate pick-up times and route directions with the chauffeur on the wedding day?

To ensure absolute operational precision during a fast-moving itinerary, RideHire requires the client to designate one single point of contact (such as a wedding coordinator, family member, or event planner) whose mobile number is logged in our system. Your Certified Navigator will coordinate location updates, arrival gates, and timing triggers exclusively with this designated individual. This protocol completely eliminates conflicting directional instructions and prevents unnecessary delays.

Floral Decoration & Vehicle Aesthetics

Can I decorate the rented luxury car for my wedding, and what are the allowed methods?

Yes, you are welcome to decorate your wedding car, but to protect our engineer-maintained premium exterior finishes, decorations must strictly adhere to the approved methods outlined in our terms:

- **Approved Methods:** Only soft silk ribbons, premium suction cups, and paint-safe adhesive tapes are permitted.
- **Prohibited Materials:** The use of metallic wires, staplers, sharp pins, or abrasive glues is strictly prohibited as they scratch or puncture the paintwork.
- **Natural Elements:** If using fresh flowers, all thorns must be completely removed by the florist. Any flower sap or pollen stains that penetrate the vehicle's clear coat will require specialized corrective treatment by Ridefix.
- **Third-Party Decorators:** If you hire an external wedding decorator, the client remains solely responsible for any scratches or structural dents caused during the decoration installation or removal process.

Who is responsible for removing the wedding flowers and decorations from the vehicle?

All floral arrangements, ribbons, and tapes must be removed by the client or their assigned decorator immediately following the conclusion of the event. Any adhesive residue, sap, or debris left on the vehicle requiring specialized chemical cleaning or paint correction will attract a ₹2,000 restoration fee.

Can our wedding photographer mount cameras or have us pose on top of the luxury vehicle?

To preserve our master exterior finishes, sitting, leaning, or standing on the vehicle's hood, trunk, or roof for photographs is strictly prohibited. Professional media production equipment (such as heavy cinematic tracking rigs or magnetic camera mounts) may only be attached by licensed professionals with prior written approval from our operations desk. Standard handheld photography and non-invasive flash equipment are always welcome.

The "Baraat" Procession Protocols

Are fireworks, cold fire, or pyrotechnics allowed near RideHire wedding vehicles during the Baraat?

No. To protect the master exterior finish and paintwork of our premium vehicles, the lighting of firecrackers, "cold fire" sparks, or any form of pyrotechnics is strictly prohibited within 5 meters of the car. Traditional wedding fireworks generate high-heat embers and chemical residues that cause irreversible clear-coat singeing, paint bubbles, and glass pitting on high-end vehicles. The client remains solely liable for any exterior surface restoration or paint correction required due to firework exposure.

Can the bride, groom, or wedding guests stand up through or open the vehicle's sunroof?

No. For strict safety, legal, and mechanical reasons, passengers are absolutely not allowed to open the sunroof, stand inside the sunroof cutout, or hang out of the windows while the vehicle is stationary or in motion. Luxury sunroof assemblies and tracking motors are finely engineered systems not designed to support external human weight or leverage. Any mechanical damage, tracking alignment failure, or motor burnout caused by opening or leaning on the sunroof will be billed directly to the client at actual restoration costs.

What are RideHire's safety policies regarding slow-moving Baraat processions in Hyderabad?

Slow-speed idling creates immense thermal stress on premium, high-performance engines. While the engine and air conditioning may remain fully operational for passenger comfort during a Baraat, if our real-time GPS/OBD diagnostic telemetry indicates engine overheating, our Certified Navigator has the explicit authority to temporarily turn off the engine or safely move the vehicle out of the procession zone until temperatures stabilize.

In-Cabin Regulations, Rituals & Seating Capacity

Are traditional marriage rituals allowed inside RideHire's luxury vehicle cabins?

Traditional wedding rituals—such as the throwing of ceremonial rice, coins, or vermilion (Sindoor)—must be conducted entirely outside the passenger cabin before the couple enters. Ceremonial powders and liquids can severely stain and damage our custom leather upholstery. Any interior discoloration, powder residue, or liquid damage will result in an Interior Deep-Clean Penalty ranging from ₹3,500 to ₹7,500.

What are the guidelines regarding heavy wedding attire and ceremonial accessories?

We want you to look your absolute best, but we kindly ask passengers to exercise care when entering and exiting the vehicle. Sharp bridal embroidery (Zardosi, heavy stones, sequins) and traditional groom accessories (such as a ceremonial Talwar or dagger) must be handled carefully to avoid snagging or gouging the premium leather upholstery. The client remains liable for any leather punctures or structural upholstery damage caused during transit.

What is RideHire's policy on consuming food, alcohol, or smoking inside wedding cars?

To preserve our hallmark first-class cabin experience and comply with regional transport safety laws, we enforce the following strict in-cabin rules:

- **Smoking/Vaping:** RideHire maintains a strict 100% smoke-free and vape-free policy across all vehicles.
- **Alcohol:** In compliance with the Telangana Motor Vehicles rules, the consumption of alcohol inside any moving commercial vehicle is entirely illegal and prohibited.
- **Food/Spillage:** The consumption of food or sugary drinks inside the vehicle is discouraged. Any spillage requiring deep extraction cleaning will be billed to the client at actual restoration costs.

Can extra family members or children squeeze into the vehicle for short distances during the wedding?

No. In strict accordance with regional transport safety laws and to protect our custom interior upholstery, our vehicles will never exceed their legal seating capacity. Our executive sedans are restricted to a maximum of 4 passengers plus the driver, while our luxury vans (such as the Toyota Vellfire or Mercedes V-Class) accommodate up to 6 or 7 passengers maximum. Under no circumstances will overcrowding or "lapping" of passengers be permitted, even for short-distance movements within a resort or venue compound.

Are your wedding cars pet-friendly if we want our pet to be part of the ceremony?

Yes, RideHire provides pet-friendly luxury options. To protect the premium leather upholstery of our fleet, we require pets to be safely secured within an appropriate, leak-proof travel crate or soft kennel while inside the vehicle. Please notify our concierge team during the booking process so we can allocate a perfectly prepped vehicle and a pet-comfortable environment.

Timing, Overtime, Errand Rules & Destination Logistics

Does the luxury wedding tariff allow for making multiple shuttle trips or running errands?

No. Our premium wedding tariff is structured strictly for point-to-point linearity or dedicated standby for a single designated itinerary segment (e.g., Groom's Residence to Venue, or Venue to Bride's Residence for Vidaai). Making multiple shuttle trips to transport different groups of guests, running logistical errands, or picking up items from multiple locations is strictly prohibited under the wedding package tariff. Shuttling puts immense mileage and timing strain on the schedule, risking delays for the primary couple. If you require continuous point-to-point shuttle services for guests, you must book separate, dedicated support vehicles (such as our Toyota Innova Hycross or Kia Carnival) under our standard hourly or daily charter rates.

Can we load wedding gifts, heavy trunks, or event props into the wedding car?

Our luxury sedans (BMW 7 Series, Mercedes S-Class, Audi A6) are designed strictly for passenger elegance and can comfortably hold up to two standard international suitcases. They are not built to transport bulky event props, large decorative gift hampers, or heavy bridal trunks. For high-volume luggage transportation or shifting wedding inventory between the venue and home, we highly recommend booking one of our premium support vehicles, such as a Toyota Innova Hycross or Crysta, alongside your primary luxury vehicle.

How does RideHire handle wedding delays and overtime billing?

Weddings demand absolute precision, but we understand that wedding schedules frequently experience timing shifts. To accommodate this, we provide a 30-minute grace period for wedding duties. Once this grace window is exceeded, overtime is automatically calculated and billed in 1-hour increments at your specific vehicle segment's hourly rate.

Are there additional allowances for late-night timings or last-minute route changes?

Yes. Any wedding rental duties that extend late into the night beyond 11:00 PM or demand an early morning startup before 5:00 AM will attract a standardized Chauffeur Night Allowance. Additionally, last-minute route deviations from the original itinerary must be updated with our operations desk so our central Geo-Fencing security systems do not trigger an automatic safety lockdown.

Is Chauffeur Batta (Driver Allowance) included, and are we expected to tip the driver?

All standard driver allowances, working-hour parameters, and base operational costs are fully calculated into your initial luxury wedding package quote. While giving a voluntary tip (Inam) to your Certified Navigator to celebrate your joyous occasion is entirely at your discretion, it is never mandatory or demanded. Any official overtime charges or night allowances will be billed directly through our central invoicing platform.

What are the travel logistics for destination weddings outside Hyderabad city limits?

For high-end destination weddings at venues such as Ramoji Film City, Leonia Holistic Destination, or premium Citadel resorts, the following outstation logistics apply:

- **Chauffeur Welfare:** For multi-day bookings, the client must provide clean overnight accommodation and basic meal arrangements for the Certified Navigator, or opt to pay our fixed Daily Outstation Allowance.
- **Wash & Prep Time:** To guarantee your vehicle is completely dust-free and camera-ready for high-profile arrivals or videography, our team requires 30 minutes of dedicated "Prep Time" on-site at the venue. Please ensure this buffer is factored into your wedding itinerary.

Reliability & Mechanical Guarantees

What is RideHire's policy regarding narrow lanes or restricted parking zones at wedding venues?

Our Certified Navigators will always try to get as close to your venue entrance or doorstep as safely possible. However, they reserve the right to decline navigating unmade roads, exceptionally tight driveways with protruding branches, or low-hanging wires that could damage the vehicle. Furthermore, if a client requests the vehicle to standby in an illegal or restricted zone, any resulting traffic or parking fines issued by authorities will be billed directly to the client's account.

What happens if the booked luxury car experiences an unforeseen mechanical issue on the wedding day?

While our fleet undergoes rigorous preventative maintenance, in the rare event of a mechanical breakdown or road incident, RideHire's Reliability Guarantee activates immediately. We will instantly dispatch a matching or higher-tier luxury vehicle from our active local fleet to ensure your timeline remains completely uninterrupted.

How can I be sure my wedding car will arrive on time and immaculate?

Despite proudly serving 10 to 15 weddings daily across the region, the RideHire™ Reliability Guarantee ensures that your reserved vehicle will arrive on-site exactly 30 minutes prior to your scheduled slot. Every vehicle arrives immaculately detailed inside and out, mechanically inspected by engineering standards, and manned by a professional Certified Navigator.

Our Promise: Hospitality is our engine. We Keep You Moving.

Terms & Conditions.

Please read in full; claims made post-journey will not be entertained.

Terms & Conditions

Operated by Carrohire Mobility Private Limited (DIN 10225519) · Last updated: 5 June 2026

1. General Terms & Conditions

Applicable to all Ridehire™ segments.

1.1 Booking & Security Standards

- **Identity Verification:** Indian Nationals must provide an Aadhaar card and a valid Driving License. Foreign Nationals must provide an International Driving Permit (IDP), a passport copy, and proof of residence in India.
- **Non-Transferable:** Bookings are valid only for the named customer. Sub-letting or allowing unauthorized drivers is a breach of contract and voids all insurance and liability protections.
- **Right to Refuse:** Ridehire™ reserves the right to deny service or off-board customers without explanation to maintain safety and security standards.
- **Garage Protocol:** For security reasons, pick-ups and drop-offs are not permitted at our garages. Our crew will deliver and collect the vehicle (service charges apply).

1.2 Cancellations & Modifications

- **Timeline:** All modifications must be sent via email (10 AM – 7 PM) at least 4 hours prior to the trip.
- **More than 24 hours' notice:** 75% refund (a 25% cancellation fee applies).
- **Less than 24 hours' notice:** 100% cancellation charge (no refund).
- **Technical Errors:** Bookings made during website testing or due to technical glitches (incorrect pricing or details) will be canceled with a full refund.
- **Payment Gateways:** Processing fees charged by third-party gateways are non-refundable.

1.3 Force Majeure & Safety

- **Recalls:** Ridehire™ may recall a vehicle and chauffeur unconditionally if contractual terms or safety standards are compromised.
- **External Disruptions:** In the case of communal riots, natural disasters, or immediate threats, we reserve the right to call back the car without prior notice.

2. Self-Drive Terms & Conditions

Engineering-grade fleet management for the independent driver.

2.1 Eligibility & Speed

- **Age & Experience:** Minimum age is 25 years, with at least 5 years of holding a valid driver's license.
- **Speed Limit:** The maximum legal limit is 100 km/hr. A penalty of ₹2,500 per offense applies for over-speeding.

2.2 Usage & Fuel

- **Kilometer Cap:** 120 kms per day is included. Additional kms are billed at segment-specific rates.
- **Fuel Policy:** Full tank to full tank. If the vehicle is returned with less than a full tank, fuel charges plus convenience fees will apply.
- **Parking:** Street-side parking is prohibited. We require a verified address where the car will be parked; failure to comply may result in GPS-triggered penalties.

2.3 Security Deposit & Damages

- **Evaluation:** Security deposits vary by model. Refunds are processed within 2 working days following a complete technical evaluation of the car and GPS logs.
- **Insurance:** All cars are insured "bumper to bumper." However, the decision to invoke insurance lies solely with the provider.
- **Damage Recovery:** Any internal or external damage is first recovered from the security deposit. If the cost exceeds the deposit, the customer is liable for the balance.
- **Downtime Fee:** If a vehicle is rendered unusable due to damage, the customer is liable for the loss-of-revenue (downtime) charges for the period the car is in the workshop.

3. Chauffeur-Driven Terms & Conditions

Bespoke hospitality for corporates, celebrities, and weddings.

3.1 Operations & Duration

- **Garage-to-Garage:** Distance and time are calculated from our garage to our garage.
- **Duty Limits:** Maximum driving duration is 12 hours or 300 kms (whichever occurs first) to ensure chauffeur alertness and passenger safety.
- **Airport Transfers:** These are distinct from local and outstation trips. Please verify specific Airport Transfer rates (₹2,999 – ₹7,999).

3.2 Chauffeur Protocols

- **Authority:** Our chauffeurs have the authority to deny boarding or return to the office if they encounter alcohol, food hazards, or threats to the vehicle's features.
- **Professional Respect:** Chauffeurs must be treated with dignity. Abusive behavior will result in immediate termination of the trip and potential legal action.
- **No Influence:** Customers must not influence chauffeurs to drive rashly or violate RTO regulations. Customers are liable for damages resulting from such influence.

4. Prohibited Actions & Maintenance

- **Cleanliness:** No smoking, drinking, or alcohol inside the luxury fleet. A cleaning fee applies if the vehicle is returned in an unsanitary condition.
- **Prohibited Items:** Carrying illegal firearms, drugs, pets, or hazardous goods is strictly prohibited.
- **Illegal Use:** Cars cannot be used for towing, racing, speed testing, or commercial sub-leasing.

5. Geo-Fencing & Data Privacy

- **GPS Monitoring:** By using our services, you consent to location-data collection. We use geo-fencing to regulate pick-up and drop-off zones and restricted areas.
- **Restricted Zones:** Tampering with or circumventing geo-fencing technology will result in immediate service termination and legal action.
- **Out-of-Contract Areas:** If a customer drives, flies, or sails to locations not prescribed in the contract without explicit permission, they assume full responsibility for all consequences.

6. Indemnity & Disclaimer

- **Liability:** The user shall indemnify Ridehire™ and its directors against all losses, theft, third-party liabilities, or accidents arising from negligent use or breach of these terms.
- **Personal Property:** Ridehire™ is not liable for items left in the vehicle.
- **Service Disclaimer:** Services are used at the user's sole risk. Ridehire™ disclaims all warranties of suitability for specific purposes.

Final Note: These Terms & Conditions are updated periodically to reflect current RTO regulations and engineering standards. The latest version applies to all active bookings.